

Troubleshooting

①

If the waste of your tray is directly over an obstruction in the place of installation you may consider raising the tray off the floor by using the leg and panel kit (sold separately).

②

It is normal for small amounts of water to stay on the surface of the tray, especially in the case of trays with patterns or slate finish however it is necessary to check if the tray is levelled. Tray's levels should be checked on the outer edges and on opposite corners.

③

If water does not flow fast enough through the waste outlet, please check if the waste unit is installed correctly and if the waste pipe has sufficient angle. In case of a flexible waste pipe, please make sure it is not bent or twisted causing a blockage.

④

Before fixing the shower enclosure, please make sure that it is compatible, and it fits the shower tray.

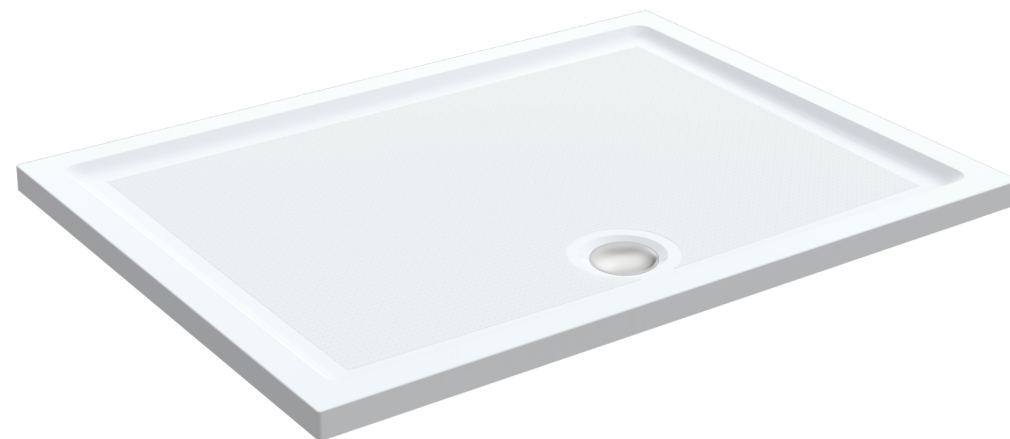
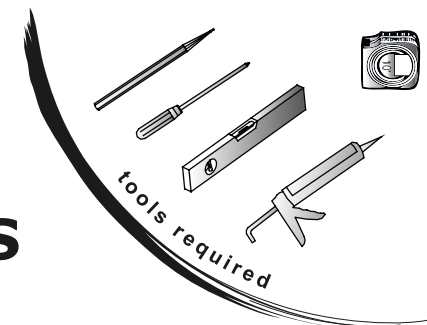
⑤

In case of a frameless or a walk-in type of shower enclosure it is normal to see water escaping the tray or splashing outside of the enclosure. You may consider using a fully framed enclosure or a threshold seal on the edges of the shower tray.

SCAN THE BELOW QR CODE WITH A SMARTPHONE TO WATCH VIDEO INSTRUCTIONS



SHOWER TRAY FITTING INSTRUCTIONS



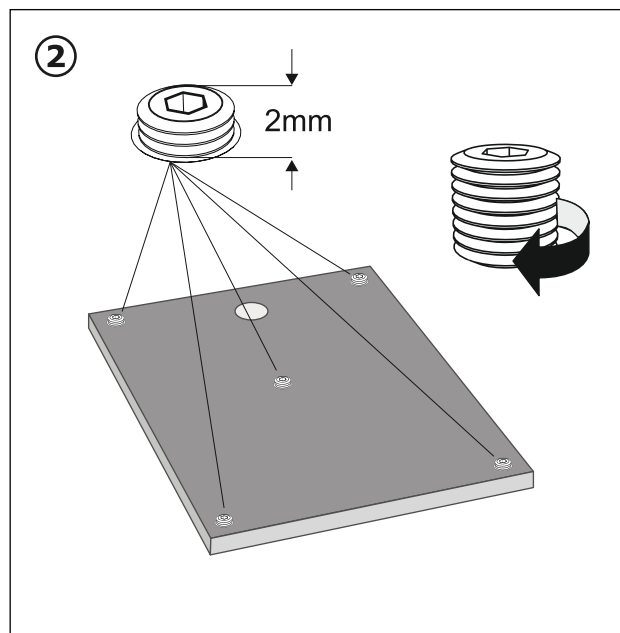
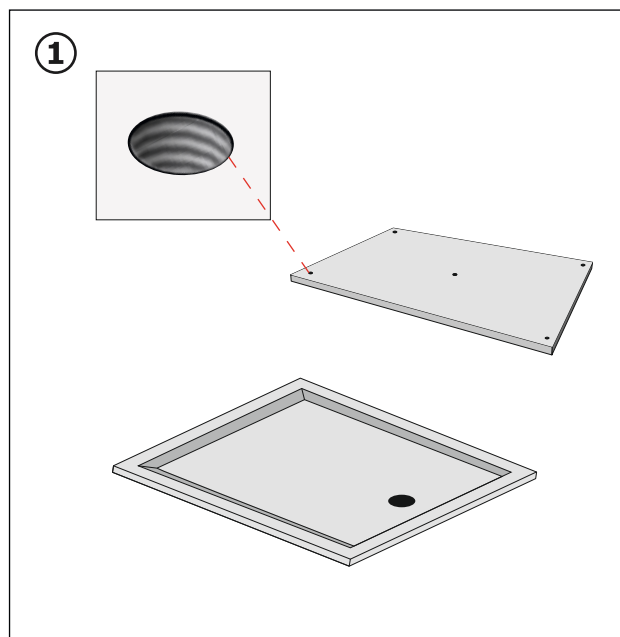
LEVELLING SCREW



LEGS NOT INCLUDED.
LEGS AND PANEL KITS
SOLD SEPARATELY

**TRAY MUST BE INSTALLED ON LEVELLING SCREWS OR LEGS.
TRAY'S LEVELS SHOULD BE CHECKED AFTER SETTING IT ON
LEGS / SCREWS.**

ON FLOOR INSTALLATION



Important!

Tray has to be installed on either legs or levelling screws. If the tray is slightly un-level it can be adjusted on the legs / screws.

Low level version designed to be fitted directly to a wooden (marine plywood and not floor boards) or concrete floor.

Level the tray in all directions using spirit level

Check the levelness of the shower tray from all edges to the waste.

If the 'FALL' is unacceptable, please do not install the shower tray. Please perform a continuous flow water test to ensure that the flow is acceptable.

In the unlikely event of a defect, please do not try to install the tray. Please contact the retailer where purchased (please note guarantee does not cover accidental or installation damage).

Please remove protective film and thoroughly check the product prior to installation. The tray must be water tested before installation. Once installed the tray's quality to be accepted.

While every effort has been made to ensure that the quality of this product meets the required standards, it is the sole responsibility of the shower tray has been thoroughly examined and tested prior to its installation. Installation of this shower tray is acceptance of quality.

